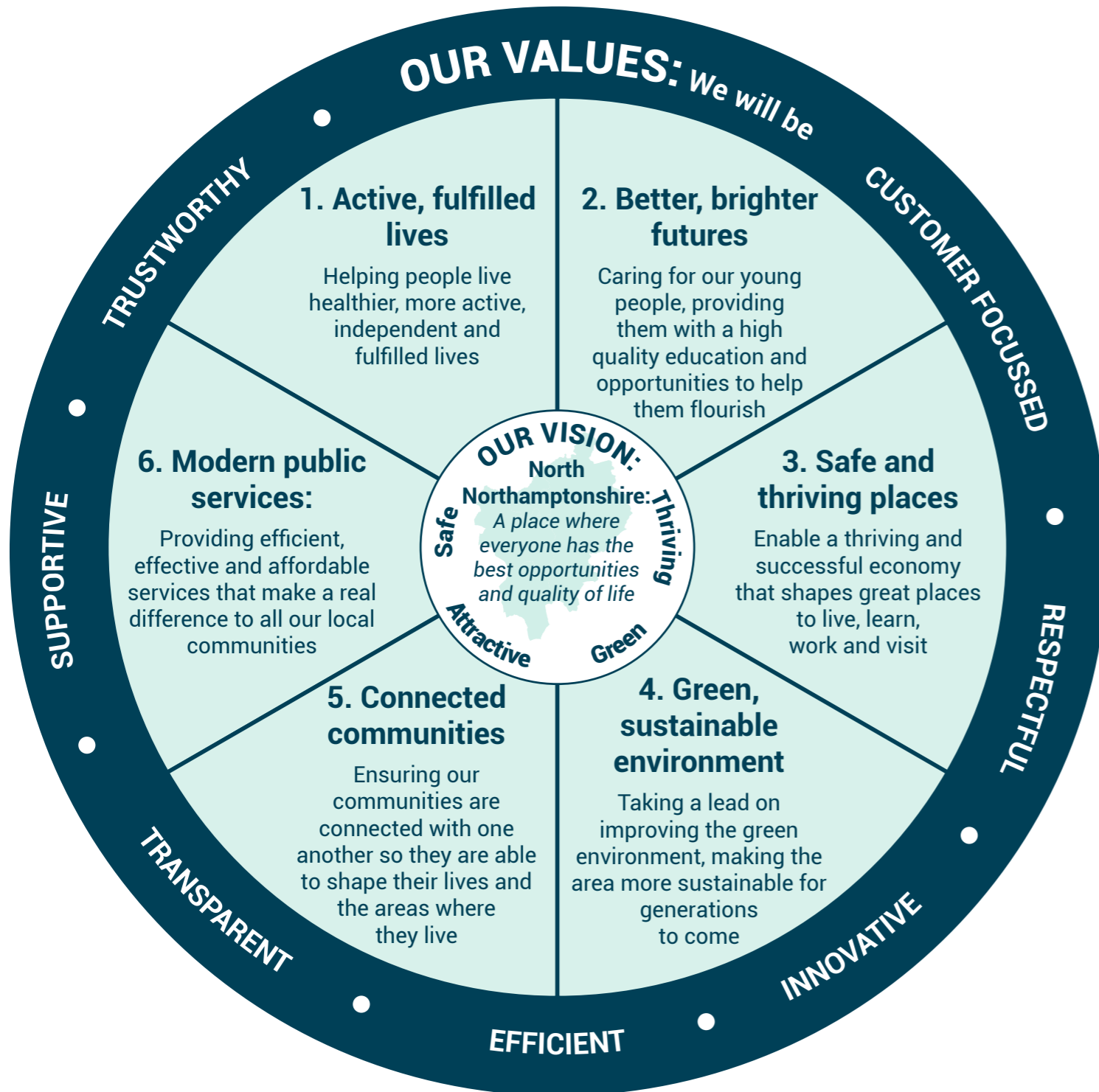


# Our vision, values and key commitments

# Our priorities for North Northamptonshire:



## 1. Active, fulfilled lives

- Greater access to better quality adult social care
- Value and support our carers and volunteers
- Improve the accessibility and use of leisure, culture and sport
- Provide enhanced support to improve mental health and wellbeing
- Tackle the causes of complex problems such as homelessness

## 2. Better, brighter futures:

- Ensure every child has equal access to a good standard of education
- Support the Children's Trust to provide higher standards of care
- Promote better training and employment opportunities for young people

## 3. Safe and thriving places:

- Strengthen the cultural identity of towns, villages and rural communities
- Help town centres and villages respond to changing trends
- Attract tourism, visitors and inward investment
- Support the creation of high-quality, better-skilled jobs
- Improve the standard of new and existing homes and ensure housing supply meets demand
- Tackle the causes of difficult issues leading to nuisance, crime and anti-social behaviour
- Promote sustainable, active travel
- Maintain our highways infrastructure to keep people moving safely around North Northamptonshire
- Enable people to travel across North Northamptonshire, and beyond
- Ensure everyone has access to high-speed internet connectivity

## 4. Greener, sustainable environment:

- Work with communities and businesses to tackle climate change and improve air quality
- As an exemplar to other organisations, demonstrate clear leadership on tackling sustainability
- Embed low carbon technology, sustained and improved green infrastructure, and sustainable forms of transport fit for the future
- Protect and further enhance the natural environment and ecology
- Ensure we all throw away less, reuse more, and recycle as much as we can
- Protect the countryside and ensure it is accessible for everyone to enjoy

## 5. Connected communities:

- Inform and listen to our communities, giving them a greater say in their future
- Respect and engage our local communities
- Empower a thriving voluntary and community sector

## 6. Modern public services:

- Provide good quality and efficient services valued by our customers
- Enhance the services provided at our community hubs
- Value our staff and become an employer of choice
- Use our assets, skills, knowledge and technology to make a real difference
- Robust financial and performance management

## 1

# Active, fulfilled lives

*Helping people live  
healthier, more active,  
independent and fulfilled  
lives*

## Greater access to better quality Adult Social Care

We will:

- Promote a shared understanding of what high-quality care is within North Northamptonshire and what needs to be done to achieve it among people who use services, key partners and staff.
- Take joined-up action to encourage improvement and champion high-quality care that makes a real difference to the lives of people who use services, their families and carers.
- Develop the three conversations model, focusing on what people can do, encouraging people to live independently by joining up solutions, engaging in timely and appropriate conversations.
- Have the right buildings, facilities, infrastructure and resources in place to give good access to social care and support services.
- Work with providers and the voluntary sector to support them to work alongside the Council using a progressive, strength-based model.
- Work with colleagues across agencies to safeguard adults at risk of being abused.
- Promote integration across systems e.g. health, housing, criminal justice system and benefits to support accessible, affordable and effective social care, improving population health and reducing inequality between different groups.
- Reduce bureaucracy to enable simple pathways to support and allow more time to be spent with people.
- Address the skill shortages and gaps in the care workforce. We will do this through effective recruitment, retention and management of a sustainable workforce.
- Support people with a range of needs such as people with learning difficulties, autism and/or ADHD, mental health needs and people who experienced abuse, neglect and exploitation.
- Tackle the stigma attached to disabled people, changing minds and addressing discrimination.
- Use creative flexible contracting vehicles to secure the right care at the right time in the right place.

## Value and support our carers and volunteers

We will:

- Mobilise and develop the Voluntary Community and Social Enterprise Sector (VCSE) to its maximum potential. We will work to create an area where an enterprising voluntary sector is valued and encouraged, and additional capacity is created to deliver social care and health activities within the localities of North Northamptonshire.
- Work with Northamptonshire Carers to deliver carers needs assessments, a carers forum, and other support such as a sitting service and respite.
- Work with carers to establish the support which is needed and establish how this can be delivered.
- Train Carers in using complex aids and equipment.
- Support volunteers supporting vulnerable people and those who are shielding and others who are in need of help.
- Identify children who are carers and ensure support is in place to allow them to live their lives.
- In our Housing, Leisure and Community Services we will:
- Provide and support a wide variety of volunteering opportunities across our cultural, leisure and library facilities which enhance the wellbeing of our residents and improve skills and employability.
- Ensure support for volunteering is a key part of our review and refresh of our VCSE Infrastructure arrangements.

# 1

## Active, fulfilled lives

### Improve the accessibility and use of leisure, culture and sport

We will:

- Co-produce a Healthy Active Lives Strategy and Delivery framework with our leisure providers, Nsport, sports clubs and our wider communities.
- Develop and promote a concessionary scheme in Leisure Centres to ensure equality of access.
- Co-produce with key stakeholders a Cultural Strategy for North Northants to maximise the offer and improve accessibility to all.
- Review, refresh and harmonise our Playing Pitch, Sports Facilities and Open Space Strategies to enable us to understand projected demand and make effective investment decisions.
- Promote accessibility of green spaces, leisure, sports facilities and clubs.
- Restore all facilities with enhanced measures to ensure safety and customer confidence in a post-Covid world.
- Ensure that our public buildings are Dementia Friendly and Autism Friendly to ensure facilities are welcoming and accessible to all.
- Continue to enhance our 24/7 e-library offer.
- Expand the use of Progression workers to enable people to use community facilities to support and develop physical and mental wellbeing.

### Provide enhanced support to improve mental health and wellbeing

We will:

- Engage with CCG, Public Health, Healthwatch and other key partners and service users to develop a shared understanding of the needs of the mental health population and work together to design services to meet local needs.
- Ensure the Council's care provision is accessible to people with mental health issues.
- Promote mental health awareness and accountability in the workplace and educate colleagues across the Council about Mental Health and how best to support people we work with.
- We are committed to attendance and engagement with the MH Prevention Concordat.
- Support third sector services preventing the impact of social stressors on mental health/ wellbeing (i.e. CAB, Welfare Rights, Community Law).
- Expand our Health and Housing Project to assist with timely discharges from hospital.
- Provide a housing allocation scheme facilitating moves to safe and appropriate housing to suit people's needs.
- Provide an effective Disabled Facilities and Adaptions programme, by reducing the backlog of referrals, to increase resident's independence and wellbeing
- Develop a Strategy which supports the delivery of Housing for Care which will enable older and vulnerable residence to retain independence for longer in their own homes .
- Deliver effective tenancy outreach to support vulnerable people to live independently
- Deliver the Public Health Community Approaches Programme to address health inequalities
- Provide physical and digital resources in libraries to support mental health and wellbeing.
- Work closely with partners to develop health and wellbeing programmes in leisure facilities addressing the needs of the local community
- Work in partnership to support local organisations to provide wellbeing services and activities.

## Key measures of success

- Reduce physical inactivity in targeted communities
- Library opening hours restored to pre-Covid levels
- A programme of wellbeing focussed events running from each library with good attendance and feedback

## 1

# Active, fulfilled lives

*Helping people live  
healthier, more active,  
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lives*

## Key Task:

Target support to residents at most risk of Multi-Exclusion Homelessness

Co-produce a Healthy Active Lives Strategy and Delivery Framework

### Tackle the causes of complex problems such as homelessness

We will:

- Expand our Transitions and Lettings Plus Scheme for offenders leaving prison, housing 40 homeless offenders in the next 12 months and working with them towards independent living.
- Provide housing and related support to vulnerable, entrenched rough sleepers and a new Dual needs (mental health and drug/alcohol) navigator for rough sleepers.
- Undertake a review of homelessness and rough sleeping strategy to ensure a consistent service across North Northamptonshire.
- Refresh the Domestic Abuse strategy and delivery plans to ensure we meet our statutory duties to provide safe accommodation and support for victims of abuse and their children.
- Provide support to the Voluntary and Community Sector and other organisations who give advice on debt management to our most vulnerable residents.
- Work with housing to develop appropriate housing stock for people with complex needs.
- Work closely with organisations who support veterans to allow them to live better lives.
- Work closely with Public Health to increase suicide awareness and increase awareness of suicide prevention.
- Offer innovative and intensive support to vulnerable people within North Northamptonshire who are not in priority need under the homelessness legislation but have a range of support needs and other difficulties, which makes it hard to successfully accommodate them in supported accommodation.

## 5

# Connected communities - Housing and Communities

*Engaging and empowering our communities so they are able to shape their lives and area where they live.*

By adopting an agreed approach to co-production, encourage, enable and champion resident and tenant involvement in developing plans for their neighbourhoods and in decision making

## Ensure a safe, fit for purpose road transport network today and tomorrow

We will:

- insert text

## Respect, inform, engage and empower our diverse communities

We will:

- Adopt an agreed definition and approach to co-producing service delivery with the VCSE, service users and communities
- Support the development of a Cultural Forum for North Northants
- Through partner organisations ensure there is a wide-ranging programme of activities, events and programming to meet identified community strengths and needs.
- Review Core and Devolved grant funded organisations, aligning grants and agree strategic delivery partners.
- Work with communities and partners to provide the services, activities and events that are needed locally from the library.

## Listen to our communities and give them a greater say in the future of the area

We will:

- Work with planners to ensure new housing developments deliver sustainable communities.
- Work with residents, communities, and other stakeholders to make the best use of S106 funding earmarked for community facilities including libraries community centres, woodlands, open spaces and play areas
- Develop a grants strategy and policies to enable grant funding for small community initiatives.
- Co-produce and co-deliver Levelling Up Plans for targeted communities
- Use libraries to provide an outlet for local consultations and engagement activities.
- Encourage and promote Resident and Tenant involvement in decision-making
- Develop "take action" community teams

## Key measures of success

- The number of residents engaged in local neighbourhood developments
- The number of people attending Arts, Cultural & Heritage activities
- The number of organisations supported through grant funding
- Number of individuals using wifi/PCs/Tablets in libraries.